



# MobileTerm™

## Quick Start Checklist

### Version 1.5

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# mobile\_

mobile\_ is both an invitation and a challenge...an invitation to open your mind to whatever feels unfamiliar...and a challenge to reevaluate whatever feels too familiar and to ask questions unlike everyone else. At Conceivium, we ask those questions each and every day. The result: a suite of products that represent a pure, uncompromising mobile choice from the ordinary. Whether it's in our daily lives or within the world at large, we create our own opportunities for change. For a “change is good” experience, come mobile\_ with us.

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## MobileTerm QuickStart Checklist

- You are running BlackBerry Enterprise Server (BES) 3.5 and above with MDS (Mobile Data Services) activated and tested.
- Please confirm that you have BES installed and running and that the Mobile Data Service is enabled. You will have to enable MDS for both the server as a whole and for the individual user accounts that you want activated. The best way to verify that it is enabled and is working correctly is to make sure you the user can access the BlackBerry browser, which uses MDS to connect to the Internet.
- You have a Java-based (J2ME) BlackBerry Handheld - with Handheld O/S 3.6 or higher, typically any BlackBerry with model number like: 67XX or 7XXX
- You have installed your devices Application Software (BlackBerry HandHeld Code) into your Desktop Manager. This may or may not be pre-installed by your Carrier.

**NOTE:** If you are getting the following error "No additional applications were found for your handheld" when you try to add MobileTerm to your Desktop Managers' Application Loader you **DO NOT** have the Application Software installed.

Visit our MobileTermFAQ for more information: <http://www.conceivium.com/support>

- Your MobileTermServer is reachable from your BES Server. Make sure that you can ping the computer that your MobileTermServer is installed on from your BES Server.
- You have added a device profile through the MobileTermAdministration Interface. You can access the administration interface from: <http://MobileTermServer:8080>
- You have configured your MobileTermClient with hostname or IP address and port number of the MobileTerm Server as well as the application port (default 8023).

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